The Terms and Conditions were last updated on September 14, 2026

1. Introduction

These Terms and conditions apply to this website and to the transactions related to our products and services. You may be bound by additional contracts related to your relationship with us or any products or services that you receive from us. If any provisions of the additional contracts conflict with any provisions of these Terms, the provisions of these additional contracts will control and prevail.

2. Binding

By registering with, accessing, or otherwise using this website, you hereby agree to be bound by these Terms and conditions set forth below. The mere use of this website implies the knowledge and acceptance of these Terms and conditions. In some particular cases, we can also ask you to explicitly agree.

3. Electronic communication

By using this website or communicating with us by electronic means, you agree and acknowledge that we may communicate with you electronically on our website or by sending an email to you, and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically satisfy any legal requirement, including but not limited to the requirement that such communications should be in writing.

4. Intellectual property

We or our licensors own and control all of the copyright and other intellectual property rights in the website and the data, information, and other resources displayed by or accessible within the website.

4.1 All the rights are reserved

Unless specific content dictates otherwise, you are not granted a license or any other right under Copyright, Trademark, Patent, or other Intellectual Property Rights. This means that you will not use, copy, reproduce, perform, display, distribute, embed into any electronic medium, alter, reverse engineer, decompile, transfer, download, transmit, monetize, sell, market, or commercialize any resources on this website in any form, without our prior written permission, except and only insofar as otherwise stipulated in regulations of mandatory law (such as the right to quote).

5. Third-party property

Our website may include hyperlinks or other references to other party's websites. We do not monitor or review the content of other party's websites which are linked to from this website. Products or services offered by other websites shall be subject to the applicable Terms and Conditions of those third parties. Opinions expressed or material appearing on those websites are not necessarily shared or endorsed by us.

We will not be responsible for any privacy practices or content of these sites. You bear all risks associated with the use of these websites and any related third-party services. We will not accept any responsibility for any loss or damage in whatever manner, however caused, resulting from your disclosure to third parties of personal information.

6. Responsible use

By visiting our website, you agree to use it only for the purposes intended and as permitted by these Terms, any additional contracts with us, and applicable laws, regulations, and generally accepted online practices and industry guidelines. You must not use our website or services to use, publish or distribute any material which consists of (or is linked to) malicious computer software; use data collected from our website for any direct marketing activity, or conduct any systematic or automated data collection activities on or in relation to our website.

Engaging in any activity that causes, or may cause, damage to the website or that interferes with the performance, availability, or accessibility of the website is strictly prohibited.

7. Registration

You may register for an account with our website. During this process, you may be required to choose a password. You are responsible for maintaining the confidentiality of passwords and account information and agree not to share your passwords, account information, or secured access to our website or services with any other person. You must not allow any other person to use your account to access the website because you are responsible for all activities that occur through the use of your passwords or accounts. You must notify us immediately if you become aware of any disclosure of your password.

After account termination, you will not attempt to register a new account without our permission.

8. Refund and Return policy

8.1.a. Right of return of blank stock size items, hardware & accessories

You have the right to return unused blank stock items, hardware and accessories within 15 days as outlined here and in Section 8.2 below. Returned merchandise will be accepted only

with a prior authorization.

All claims must be made within 15 days from the day on which you acquire, or a third-party other than the carrier and indicated by you acquires, physical possession of these stock size items.

To exercise the right of return these items, you must inform us of your decision to return them by an unequivocal statement by email. Our contact details can be found below.

If you use this option, we will communicate to you an acknowledgement of receipt of such request by email without delay.

To meet the return deadline, it is sufficient for you to send your communication concerning your exercise of the right of return before the window of return period has expired.

Returned blank stock items, hardware and accessories may be subject to a 15% restocking fee.

8.1.b. Right of return of custom, engraved or printed items

Custom, engraved, and printed orders are not returnable. In the event that these items are incorrect due to a mistake on your part, we are not responsible and no refund will be offered. However, in the event that these items are incorrect due to a mistake on our part, your order will be re-made and shipped without delay.

All claims must be made by email to us within 15 days from the day on which you acquire, or a third-party other than the carrier and indicated by you acquires, physical possession of these goods.

If you use this option, we will communicate to you an acknowledgement of receipt of such request without delay.

8.2 Effects of return of blank stock size items, hardware & accessories

Return of entire order of blank stock size items, hardware and accessories: If you exercise your right of return of your entire order of these items, we shall reimburse you the dollar amount of the merchandise received back from you, including the costs of delivery of those items to you (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay. We will carry out such reimbursement using the same means of payment as you used for the initial transaction unless you have expressly agreed otherwise.

Return of partial order of blank stock size items, hardware and accessories: If you exercise your right of return of some of these items from your order, we shall either replace these items if needed, or reimburse you the dollar amount of these items received from you, not including the costs of delivery of those items, without undue delay. We will carry out such reimbursement using the same means of payment as you used for the initial transaction unless

you have expressly agreed otherwise.

Returned blank stock items, hardware and accessories may be subject to a 15% restocking fee.

You shall send back the items or hand them over to us, or a person authorized by us to receive these goods, without undue delay and in any event not later than 15 days from the day on which you communicate your intent to return. The deadline is met if you send back the goods before the period of 15 days has expired.

We may withhold reimbursement until we have received the items back from you.

You will have to bear the direct cost of returning the stock items, unless we shipped the wrong stock items to you.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature and characteristics of the goods.

Please note that there are some legal exceptions to the right to return, and some items can therefore not be returned or exchanged. We will let you know if this applies in your particular case.

9. Terms of ordering and lead times

On this website there is a minimum order dollar amount of $100 on non-custom stock item blanks, hardware and accessories. On all engraved, custom and printed products there is a $200 minimum order dollar amount required.

Stock item blanks orders usually ship in 5-10 business days, but may be subject to delays (see Delays in Lead Times below).

Custom and semi-custom blanks orders and all engraved orders are usually shipped in 15-20 business days, but may be subject to delays (see Delays in Lead Times below).

All digital printing orders are usually shipped in 15-20 business days, but may be subject to delays (see Delays in Lead Times below).

Delays in Lead Times, Shipping and Delivery: Please contact us for ship date on critical deliveries. Delays in shipping, delivery and lead times may be experienced due to unforeseen circumstances such as fluctuations in inventory levels, heavy workloads, delay or shortage of production materials, and other causes beyond our reasonable control, without any liability on Inland Products’ part for delays.

10. Terms of manufacturing

Production Variations: Please keep in mind that any and all mock-ups/proofs are digital renderings, and as such may result in the final product experiencing some variations.

Colors will vary. We do not guarantee color consistency.

11. Terms of shipping and delivery

Choosing expedited shipping and expedited requests DO NOT guarantee immediate shipment. Please contact us for ship date on critical deliveries.

We ship anywhere in the United States and Internationally using USPS Priority or UPS.

All International orders will incur an additional $25.00 International Documentation Fee.

Should your order be lost in transit: As a courtesy to our customers, orders that have been lost by shipping companies or the postal service will be replaced at a cost of only 50% of the original order.

Replacement shipping costs are the responsibility of the customer unless otherwise determined with the shipping company involved.

12. Idea submission

Do not submit any ideas, inventions, works of authorship, or other information that can be considered your own intellectual property that you would like to present to us unless we have first signed an agreement regarding the intellectual property or a non-disclosure agreement. If you disclose it to us absent such written agreement, you grant to us a worldwide, irrevocable, non-exclusive, royalty-free license to use, reproduce, store, adapt, publish, translate and distribute your content in any existing or future media.

13. Termination of use

We may, in our sole discretion, at any time modify or discontinue access to, temporarily or permanently, the website or any Service thereon. You agree that we will not be liable to you or any third party for any such modification, suspension or discontinuance of your access to, or use of, the website or any content that you may have shared on the website. You will not be entitled to any compensation or other payment, even if certain features, settings, and/or any Content you have contributed or have come to rely on, are permanently lost. You must not circumvent or bypass, or attempt to circumvent or bypass, any access restriction measures on our website.

14. Warranties and liability

Nothing in this section will limit or exclude any warranty implied by law that it would be unlawful to limit or to exclude. This website and all content on the website are provided on an “as is” and “as available” basis and may include inaccuracies or typographical errors. We expressly disclaim all warranties of any kind, whether express or implied, as to the availability,

accuracy, or completeness of the Content. We make no warranty that:

- this website or our products or services will meet your requirements;
- this website will be available on an uninterrupted, timely, secure, or error-free basis;
- the quality of any product or service purchased or obtained by you through this website will meet your expectations.

Nothing on this website constitutes or is meant to constitute, legal, financial or medical advice of any kind. If you require advice you should consult an appropriate professional.

The following provisions of this section will apply to the maximum extent permitted by applicable law and will not limit or exclude our liability in respect of any matter which it would be unlawful or illegal for us to limit or to exclude our liability. In no event will we be liable for any direct or indirect damages (including any damages for loss of profits or revenue, loss or corruption of data, software or database, or loss of or harm to property or data) incurred by you or any third party, arising from your access to, or use of, our website.

Except to the extent any additional contract expressly states otherwise, our maximum liability to you for all damages arising out of or related to the website or any products and services marketed or sold through the website, regardless of the form of legal action that imposes liability (whether in contract, equity, negligence, intended conduct, tort or otherwise) will be limited to the total price that you paid to us to purchase such products or services or use the website. Such limit will apply in the aggregate to all of your claims, actions and causes of action of every kind and nature.

15. Privacy

To access our website and/or services, you may be required to provide certain information about yourself as part of the registration process. You agree that any information you provide will always be accurate, correct, and up to date.

We take your personal data seriously and are committed to protecting your privacy. We will not use your email address for unsolicited mail. Any emails sent by us to you will only be in connection with the provision of agreed products or services.

We have developed a policy to address any privacy concerns you may have. For more information, please see our Privacy Statement (US) and our Cookies Policy (US).

16. Accessibility

We are committed to making the content we provide accessible to individuals with disabilities. If you have a disability and are unable to access any portion of our website due to your disability, we ask you to give us a notice including a detailed description of the issue you encountered. If the issue is readily identifiable and resolvable in accordance with industry-standard information technology tools and techniques we will promptly resolve it.

17. Export restrictions / Legal compliance

Access to the website from territories or countries where the Content or purchase of the products or Services sold on the website is illegal is prohibited. You may not use this website in violation of export laws and regulations of United States.

18. Assignment

You may not assign, transfer or sub-contract any of your rights and/or obligations under these Terms and conditions, in whole or in part, to any third party without our prior written consent. Any purported assignment in violation of this Section will be null and void.

19. Breaches of these Terms and conditions

Without prejudice to our other rights under these Terms and Conditions, if you breach these Terms and Conditions in any way, we may take such action as we deem appropriate to deal with the breach, including temporarily or permanently suspending your access to the website, contacting your internet service provider to request that they block your access to the website, and/or commence legal action against you.

20. Force majeure

Except for obligations to pay money hereunder, no delay, failure or omission by either party to carry out or observe any of its obligations hereunder will be deemed to be a breach of these Terms and conditions if and for as long as such delay, failure or omission arises from any cause beyond the reasonable control of that party.

21. Indemnification

You agree to indemnify, defend and hold us harmless, from and against any and all claims, liabilities, damages, losses and expenses, relating to your violation of these Terms and conditions, and applicable laws, including intellectual property rights and privacy rights. You will promptly reimburse us for our damages, losses, costs and expenses relating to or arising out of such claims.

22. Waiver

Failure to enforce any of the provisions set out in these Terms and Conditions and any Agreement, or failure to exercise any option to terminate, shall not be construed as waiver of such provisions and shall not affect the validity of these Terms and Conditions or of any Agreement or any part thereof, or the right thereafter to enforce each and every provision.

23. Language

These Terms and Conditions will be interpreted and construed exclusively in English. All notices and correspondence will be written exclusively in that language.

24. Entire agreement

These Terms and Conditions, together with our Privacy Statement (US) and our Cookies Policy (US), constitute the entire agreement between you and Inland Products LLC in relation to your use of this website.

25. Updating of these Terms and conditions

We may update these Terms and Conditions from time to time. It is your obligation to periodically check these Terms and Conditions for changes or updates. The date provided at the beginning of these Terms and Conditions is the latest revision date. Changes to these Terms and Conditions will become effective upon such changes being posted to this website. Your continued use of this website following the posting of changes or updates will be considered notice of your acceptance to abide by and be bound by these Terms and Conditions.

26. Choice of Law and Jurisdiction

These Terms and Conditions shall be governed by the laws of United States. Any disputes relating to these Terms and Conditions shall be subject to the jurisdiction of the courts of United States. If any part or provision of these Terms and Conditions is found by a court or other authority to be invalid and/or unenforceable under applicable law, such part or provision will be modified, deleted and/or enforced to the maximum extent permissible so as to give effect to the intent of these Terms and Conditions. The other provisions will not be affected.

27. Contact information

This website is owned and operated by Inland Products LLC.

You may contact us regarding these Terms and Conditions by writing or emailing us at the following address:
27235 Watson Rd, Menifee, California 92585
sales@inlandproducts.com

28. Download

You can also download our Terms and Conditions as a PDF.